ArTech  
Use-Case: Register scheduling technical visit table

# Brief Description

In this use case is done scheduling the technical visit on the client, with customer data, technical data, the visit schedule and details of who made ​​the appointment. Actor Brief Descriptions

## Attendant

Is responsible to manage the scheduling of the visit technique. Confirm Customer data, technical responsible and inserts the same in system.

# Preconditions

Customer and technical have to be registered in the system.

# Basic Flow of Events

1. The use case begins when the Attendant is requested to login into the system;
2. The customer opts to schedule a technical visit ;
3. The system verifies if the customer and the coach are registered in the system;
4. The attendant inserts the data of those involved on the schedule;
5. The system prints if the schedule is effectively saved;
6. The use case ends.

# Alternative Flows

## Registers Customer or Coach

If in step 3 of the basic flow the system doesn’t find someone register in database, then

1. attendant registers customer or coach not found in system;
2. The use case resumes at step 3.

# Subflows

## <subflow 1>

1. <subflow 1, step 1>
2. …
3. <subflow 1, step n>

# Key Scenarios

## <scenario 1>

1. <scenario 1, step 1>
2. …
3. <scenario 1, step n>

# Post-conditions

## Coach confirm visit and delivery document signed by the client.

# Special Requirements

Check whether coach is available.